Activating the Community in Rethinking Health and Care.

14 November 2017

Helen Oliver, Director Network Leadership
Patient and Public Participation is at the heart of the NHS

“The NHS is founded on a common set of principles and values that bind together the communities and people it serves - patients and public - and the staff who work for it”

NHS Constitution

“One of the great strengths of this country is that we have an NHS that – at its best – it is ‘of the people, by the people and for the people… we need to engage with communities and citizens in new ways, involving them directly in decisions about the future of health and care services”

Five Year Forward View
Why Public and Patient Involvement?

• Because we have to
• Evidence shows it makes interventions more effective and efficient
• Because it is the right thing to do
• Increases a sense of wellbeing amongst the public

• The public more likely to understand the restraints on the provision of healthcare.
• Research that involves the public from the beginning is more likely to be relevant and effective.
But sometimes we do not do it well...

**Mail**

NHS plans involving hospital closures 'kept secret from public'

By PRESS ASSOCIATION
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NHS plans that could lead to hospital and A&E closures have been kept secret from the public and barely involved frontline staff, a leading think tank has warned.

NHS England has told local health leaders not to reveal the plans to the public or the media until they are finalised and have been approved by their own officials first, according to published documents and a new analysis from the King's Fund.

**Secret NHS Cuts**

Hidden plans to make £22BILLION in NHS spending cuts could see hospitals close and services merge

Changes are happening in an attempt to deal with a record £2.45billion deficit

**The Telegraph**

Two thirds of doctors not consulted on NHS plans to cut A&Es and beds

**The Great NHS gamble: ‘Secret’ plans to trim millions from health budgets**
Case Study: Gascoigne Estate, Barking
Step 1: Community Assets Mapped - 47 active and willing community groups
Step 2: Local data - £5m a year spent on the health and care needs of Gascoigne residents
Step 3: Community Meeting to identify where needs were amenable to community action

- Cross-faith home visits
- Get fit buddying programme
- Adopting an additional family member
- Communal food growing
- Public performance events
- Walking group
- Intergenerational reading scheme in primary school
- Forum and networks for micro-organisations
- Social prescribing through GP
- Time banking scheme
- Health champions programme for volunteers
The PPI toolkit has been designed to be a quick reference tool on ‘how to do it’, with links taking you to more detailed text that explains either the theoretical framework in more depth or offers practical suggestions.

The Involvement Hub supports patients, carers, staff and the public who want to find out more about participation – both how to do it and how to get involved.

https://www.england.nhs.uk/participation/about/
The Citizens’ Senate represent the patient voice in various transformation programmes and is hosted by the Eastern AHSN

- Sustainable & Transformation Partnerships
- Clinical Commissioning Groups
- Research & Programmes

For more information contact citizens.senate@eahsn.org

Useful Resources : Citizen Senate